

# FLOWCHART

Download RADIATOR2000 Smart App. 



**ATTENTION:**  
If the radiator has programming problems with Wi-Fi and does not turn on/off at set times as per users thermostat chrono programming, then we recommend connecting your thermostat through bluetooth first and then Wi-Fi. This will allow the app to synchronise the correct date and time from the internet. Once Bluetooth is connected, please then try Wi-Fi connection again.

Create an account with e-mail and password taking care not to leave spaces between letters/numbers.

If you register with the wrong password, you can recover your password by selecting RECOVER PASSWORD on the login screen of the app.

Make sure GPS/Location services are activated on your device.

Verify home Wi-Fi is connected.  
(Not mobile data).

Go to the Wi-Fi area of the application.

Select "ADD THERMOSTAT NOT YET CONNECTED TO YOUR HOME NETWORK"

Carefully read the controls proposed by the app for proper operation such as: ACTIVATE THE Wi-Fi OF THIS SMARTPHONE.

SELECT go to SETTINGS.

Go to Wi-Fi settings and turn it on.

Connect the device to the "rad\_2000\_wifi\_xxxx"



**ATTENTION:**

Ensure that Wi-Fi networks are not protected by a firewall.

If this should be the case, make sure that the Wi-Fi network of the thermostat is not in the blacklist/excluded devices list. Please contact your internet service provider for more details

"rad\_2000\_wifi\_xxxx" not found

Reset the thermostat by pressing the association button for 15 seconds until both LEDs flash blue.

The app now offers the home networks with which you can associate.

Select your preferred home network.

Enter your selected home network password.

Please ensure this is entered correctly as the app will not prompt you if this incorrect.

Confirm the selected home network.



**ATTENTION:**

Wait for the device to be connected to the network- wait for the connection to appear or the Wi-Fi symbol appears at the top right of the mobile screen.

For android version accept the connection to the network as follows that appear on the screen.

For ANDROID: pay attention to the pop up that appears when your mobile phone scans a new Wi-Fi. Disable all automatic Connection and do it manually.



**ATTENTION:**

Make sure to select the right predictive password, and be sure to not select the one with a space.

**WRONG PASSWORD**



**WARNING:**

The app. will not prompt you if the password has been entered incorrectly. Please ensure this is carefully entered.

Disconnect the "rad\_2000\_wifi\_xxxx" network from your phone network Wi-Fi settings.

In your Wi-Fi network settings, make sure to forget the network of the thermostat.

Once confirmed you will be re-directed to the Bluetooth screen, return to the Wi-Fi screen.

Select ADD Wi-Fi – ADD ONE NOW

Select “ADD THERMOSTAT ALREADY CONNECTED TO YOUR HOME NETWORK”

Scan the QR code supplied with your thermostat.

Rename the radiator as you like.

To pair additional Wi-Fi device on the same app, go to the settings symbol in the upper right, add Wi-Fi and add thermostat not yet connected of the home network. Repeat every step as above.

Check if your code is damaged and ensure it is clear.

QR CODE not working.  
Try to scan again.

Contact technical support

Not connected  
In the Wi-Fi screen the thermostat connected as a symbol X )

Delete the new unit from the app by pressing and holding the thermostat.

Connected  
In the Wi-Fi screen the thermostat connected as a symbol 